


# RFP NOTICE

RFP NO. : T/OPS/25025  
 DESIGN, DEVELOPMENT, IMPLEMENTATION, TESTING, COMMISSIONING AND  
 RFP TITLE : MAINTENANCE OF "CRUISE APP" SYSTEM TO FACILITATE GROUND  
 TRANSPORTATION SERVICES AND TOURISM PACKAGE FOR CRUISE PASSENGERS AT  
 PENANG THROUGH PRIVATE FINANCING INITIATIVE ("PFI") MODEL

RFP is open to established and experience proposer to participate in the above-mentioned contract.

Cost of Document	Mandatory Requirement	Briefing Details
<p><b>RFP Document Fee</b>  <b>(Non-Refundable)</b>                      Complimentary</p> <p><b>RFP Security Deposit</b>                      Complimentary</p>	<p>Proposer shall attend the compulsory Briefing and Site Visit</p> <p>Proposer is a registered company with Suruhanjaya Syarikat Malaysia (SSM)</p>	<p>Date : 04 December 2025, Thursday</p> <p>Time : 10:00 AM</p> <p>PHYSICAL BRIEFING at Main Meeting Room, Swettenham Pier Cruise Terminal (SPCT), Georgetown, 10300, Pulau Pinang, Malaysia.</p> <p>Kindly scan QR to join:</p>  <p>Venue :</p> <p><a href="https://forms.office.com/r/5hwKeGHLsj">https://forms.office.com/r/5hwKeGHLsj</a></p> <p><i>*Please bring your own PPE for this session*</i></p>

Officer in Charge : **Anis Zafirah / Mohamad Saharulazrin**  
 Email : **anis.zafirah@penangport.com.my / saharulazrin@penangport.com.my**  
 Telephone : **04 – 375 2489 / 2516**

Proposer shall receive one (1) set of the RFP Document in softcopy (PDF format) once proof of payment provided with the submission Sale of RFP Form

The proposal shall be submitted in **two (2) different** sealed packages and to be clearly marked as:

**TECHNICAL PROPOSAL**

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 DESIGN, DEVELOPMENT, IMPLEMENTATION, TESTING, COMMISSIONING AND MAINTENANCE OF "CRUISE  
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**COMMERCIAL PROPOSAL**

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 DESIGN, DEVELOPMENT, IMPLEMENTATION, TESTING, COMMISSIONING AND MAINTENANCE OF "CRUISE  
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 PASSENGERS AT PENANG THROUGH PRIVATE FINANCING INITIATIVE ("PFI") MODEL

and

to be dropped into 'BOX A' at Penang Port Sdn Bhd, Procurement Department, Level 5, 5130 Terminal Penang Sentral, Jalan Bagan Dalam, 12100, Butterworth, Pulau Pinang, Malaysia **not later than 12:00 noon, 05 January 2026.**

**Delivery Times**

Monday – Thursday : 8.15 a.m. – 4.30 p.m.  
 Friday : 8.15 a.m. – 12.45 p.m. / 2.45 p.m. – 4.30 p.m.  
 Penang Port Sdn. Bhd. does not bind itself to accept any RFP, the lowest RFP, or any part of any RFP.

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